

# OFFICE OF ASSESSOR

# CORE VALUES

## FAIR

- Ethics of absolute fairness, honesty, and integrity guide everything we do. Our actions match our words.
- We balance the expectations and earn the trust of our community, its residents and fellow employee's.

## CARING

- We ensure that every human interaction is caring, courteous, and respectful.
- We expect our employee's decisions and interactions be carried out in a way that allows all involved to maintain dignity.
- We speak candidly and listen openly.
- We value and respect diversity of background, thought, and style. We know they are an advantage to our office and community.

## HUMAN

- We are positive, energetic, and committed to achieving our objectives and living our values.
- We celebrate our successes and learn from our failures.
- We keep our egos in check and maintain a sense of humor.
- We believe in the power of talented, committed individuals – working as a T.E.A.M. – to make an extraordinary difference.

## DYNAMIC

- We are never satisfied with the status quo and know that we must continually reinvent our TEAM and ourselves.
- We break down silos and bureaucracies in order to serve our community and residents efficiently.
- We continuously drive operational excellence to innovate our processes and services.

## DRIVEN

- We are committed to excellence and the achievement of superior long-term service to our community and residents.
- We set high, measurable goals and hold ourselves accountable to achieve them.
- We benchmark from our community and resident's viewpoint, while yet adhering to all applicable laws.
- We look both within and outside our industry to learn.